

Skagit Online Banking Compatibility Requirements

Skagit Online Banking users should follow the below requirements to have a more secure experience with online banking.

Some of the minimally supported browsers may show minor behavioral or cosmetic differences for Skagit Online Banking and the Mobility Apps, but generally will support the application. Connectivity, user hardware, browser support, and integration are critical to having the best experience with Skagit Online Banking Products.

Computer Requirements

- Standard PC or Mac with at least 1 GHz processor and 1 GB of RAM
- Available browser updates applied for improved security and greater anti-virus and spyware protection.
- Microsoft Windows 7/8/10 or Mac OS X
Note: Microsoft stopped providing support, including security updates, for Windows XP and XP-compatible Internet Explorer (IE) in April 2014; XP users who do not upgrade their operating systems should replace IE with Google Chrome for an up-to-date and secure Internet browser.
- Cable, DSL, or ISDN Internet connection (Dial-up connections are not supported).
Note: Satellite cable connections often have difficulty supporting encrypted (HTTPS) applications. Since Skagit Online Banking is HTTPS encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses.

Display Requirements

Desktop and laptop displays can be any height but must support at least 1300-pixel width. Otherwise, you may need to scroll horizontally to see the entire Skagit Online Banking interface.

Mobility Apps Requirements

- Users must have a valid email address and telephone number. The Mobility Apps function best when the GPS or native mapping app (also known as Location Services) is enabled.
- The following Mobile features are not compatible with the Mobility Apps:

Operating System

iOS (versions earlier than 9.0)
Android (versions older than 5.0)
Windows Phone
Blackberry
Kindle Fire

Third Party Account Management Software

- **Microsoft Money** – Some online users are able to export their Account History successfully to the most recent version of Microsoft Money. However, Microsoft itself no longer supports those products; therefore, Skagit Bank cannot guarantee the reliability of exports to them. The use of Microsoft Money with Skagit Online Banking is solely at the user's discretion.
- **Intuit Quicken and Intuit Quickbooks** – The Mac OS X operating system does not support Quicken 2005, 2006 or 2007 for Mac. Quicken users on Mac OS X require Quicken Essentials 2010 for Mac.

Browser Requirements

Browser support is subject to change with little or no notice and we encourage you to configure your browser for automatic browser updates. Use the most recent browsers available for the most secure experience. If you try to log on without the recommended browser, you will be redirected to the browser website to download a new version for the browser.

For the most secure and consistent experience on mobile devices and tablets, you must use Skagit Mobility Apps instead of browsers.

Recommended Compatible Browsers

- Google Chrome 56 and above
- Microsoft Edge
- Microsoft Internet Explorer 11.x and above
- Mozilla Firefox 46 and above
- Safari on Mac OS X 10.9 and above

Mobile Requirements

The following operating systems, connections and resolution are compatible with Skagit Mobility Apps. For the most secure and consistent experience on mobile devices, you must use the Mobility App instead of mobile browsers.

Operating System Versions

- Android OS 5.X and later
- Apple iOS 10.x and 11.x (Note: The Mobility apps are compatible with Apple iPhone 4 and newer models)
- Mobile Connectivity
- Mobile Connectivity – 4G LTE/Wi-Fi



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Notice Regarding Transport Layer Security

Skagit Bank will be officially retiring TLS 1.0 security protocol support on all of our services in order to align with industry best practices and ensure that your data continues to be highly secure.

TLS stands for “Transport Layer Security.” It is a protocol that provides privacy and data integrity between two communicating applications. It’s the most widely deployed security protocol used today, and is used for web browsers and other applications that require data to be securely exchanged over a network.

On May 17, 2018 we will disable the TLS 1.0 encryption protocol, which may prevent you who still use it from using some or all of your online and mobile banking functionality. This means that you may need to upgrade your browsers to disable TLS 1.0 and use TLS 1.1 or higher, but this change will not affect you in any other way.

You can test your TLS “score” by visiting this [website](#) and check if your browser has already disabled TLS 1.0 by visiting this [website](#).

